Please submit the questionnaire by fax/post or email!

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Your opinion is important to us!

Your name/your post address/your email address
(answers are voluntary):

____________________________________________________________________
____________________________________________________________________
____________________________________________________________________

Which EQAT assessment trial did you take part in?

____________________________________________________________________

What is your company's organizational structure?

☐ independent lab  ☐ laboratory of a public authority  ☐ university/research lab

Have you already taken part in phytoplankton assessment trials?

☐ yes  ☐ no

If yes, how often have you taken part in phytoplankton assessment trials?

☐ once  ☐ between two and five times  ☐ more than five times

Who was/were the provider(s) of those phytoplankton assessment trials?

____________________________________________________________________

How would you answer the following questions concerning the assessment trial?

Do you consider the design of the phytoplankton assessment trials suitable for the competence assessment “phytoplankton analysis”?

☐ wrong  ☐ rather not  ☐ in general yes  ☐ absolutely

Which component of the assessment trial do you consider particularly suitable?

☐ natural sample  ☐ reference counting chamber  ☐ video clips  ☐ all components
Do you think the assessment trial web portal (www.planktonforum.eu) has a clear structure and has been designed user friendly?

☐ yes  ☐ no

Is the time flow of the assessment trials/ the deadlines acceptable?

☐ yes  ☐ no

Does the provider of the assessment trial reliably meet the schedule (especially in terms of result announcement and creation of the final report)?

☐ yes  ☐ no

Do you consider the information concerning the assessment trial process provided on the EQAT website satisfactory?

☐ yes  ☐ no

If not which information/details do you miss?

______________________________________

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Are the final reports well structured?

☐ yes  ☐ no

If not, why not?

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Are the final reports for the interpretation/classification of your own suitability test result objective and convincing?

☐ yes  ☐ no
Could you reach the assessment trial provider easily?

☐ yes    ☐ no

Have you ever complained in connection with EQAT assessment trials?

☐ yes    ☐ no

If yes, why?

____________________________________________________________

Were you satisfied with the management of complaints?

☐ yes    ☐ no

Do you think the price-performance ratio is reasonable?

☐ yes    ☐ no

Do you consider the EQAT phytoplankton team a competent assessment trial provider?

☐ wrong    ☐ rather not    ☐ in general yes    ☐ absolutely

Would you recommend the EQAT assessment trials?

☐ by no means    ☐ rather not    ☐ maybe    ☐ yes    ☐ unconditionally

Do you have additionally remarks/comments or suggestions?

____________________________________________________________

____________________________________________________________

date of the assessment:     ____ / ____ / ______

Many thanks for your effort and time!